

Service Charges	
Call Out Fee (Collection + Returning of device)	
- 0 – 4.9 Miles	£0.00
- 5 – 9.9 Miles	£5.00
- 10 – 19.9 Miles	£10.00
- 20 – 39.9 Miles	£20.00
- 40 Miles +	£25.00 + £1 per mile
Call Out Fee (Repairing Devices Onsite)	
- 0 – 4.9 Miles	£5.00
- 5 – 9.9 Miles	£10.00
- 10 – 19.9 Miles	£15.00
- 20 – 39.9 Miles	£20.00
- 40 Miles +	£25.00 + £1 per mile
Onsite Rate (per hour) + Call Out Fee	£30 (£20 OAP)
Remote Session Hourly	£30 (£20 OAP)
Home Tuition (per hour) + Call Out Fee	£30 (£20 OAP)
- Includes: Internet Browsing, MS Office, Windows, On-Line Shopping, Skype etc.	
Wireless Device Setup On-Site (per hour) + Call Out Fee	£30 (£20 OAP)
- Includes: PC's, Laptops, Netbooks, Games Consoles, Tablets, Wireless Printers, Sky HD, Android TV Box	
Fitting Charges	
Memory/RAM Fitting (with Testing)	£10
SSD/HDD Fitting (with Clone Data)	£25
SSD/HDD Fitting (with Clean Install)	£45
SSD/HDD Fitting (with Clean Install & Data Backup)	£50
CPU Fitting (with Testing + Paste + Dust out of Fans)	£15
Desktop PSU Replacement/Upgrade	£15 + Part
Graphics Card Replacement/Upgrade & Stress Test	£15 + Part
CPU Cooler (+Fan & Thermal Paste) Replacement/Upgrade	£15 + Part
CD/DVD/BR Drive (+ Driver) Replacement/Upgrade	£10 + Part
Network Adapters/Add-on Cards (+ Driver) Replacement/Upgrade	£10 + Part
Motherboard Fitting	
- Laptop	£30
- Desktop	£20 - £30
- Tablet (Android/Windows/Blackberry/Apple)	£20 - £50
- Mobile Phone (Android/Windows/Blackberry/Apple)	£20 - £50
- Satnav	£20
Screen Fitting	
- Satnav	£30
- Phone (Screwed/Glued)	£20 - £40
- Tablet (Screwed/Glued)	£25 - £50
- Laptop (+ Touchscreen)	£25 - £50
- MacBook/Apple Mac	£50
- AIO Desktop	£40
Miscellaneous Parts Fitting	
- Satnav	£20
- Phone	£15 - £25
- Tablet	£25
- Laptop	£20

- Desktop/AIO Desktop	£15 - £40
Satnav Battery Replacement	£20 + Part
Tablet Battery Replacement	£25 + Part
Mobile Phone Battery Replacement	£20 - £40 + Part
Laptop Battery Replacement	£15 + Part
Laptop Keyboard Replacement	£15 + Part
Laptop Cooling Fan Replacement	£25 + Part
Graphics Card Backplate	Ask for prices
Graphics Card Backplate (Custom + Decals)	Ask for prices
Graphics Card AIO Water Cooling	Ask for prices
Labour Charges	
Dust Out CPU/PSU/GPU Fans	£5
Dust Out w/ CPU/GPU/PSU Removal	
- Desktop	£5
- Gaming	£10
- AIO Desktop	£15
Dust Out w/ Casing Removal	£10
Dust Out w/ Heatsink Removal	
- Laptop	£20
- Desktop/Gaming/AIO Desktop	£10 / £15 / £25
Dust Out w/ Casing & Heatsink Removal	
- Laptop	£25
- Desktop / Gaming / AIO	£20 / £25 / £35
- Console	£35
Thermal Paste Application	£5
Memory Test	£5
SSD/HDD Test	
- Pass	£5
- Pass After Repair (Recommended to replace if repaired)	£10
Faulty Motherboard Diagnosis	
- Laptop	£20
- Desktop / Gaming / AIO Desktop	£25 / £30 / £35
User Group Configuration	£5 each
DC Jack Repair/Replace	
- Glue into Place	£25
- Harness Replacement	£20 + Part
- Board Replacement	£20 + Part
- Solder Repair/Replacement	£50
Custom Desktop Build	£50 + Parts
- Transfer Data (+ Virus Scan) & Install Apps	£25
- Home Setup + Call Out Fee	£35
Computer Health Check	£20
Case Change/Swap	
- Desktop / AIO Desktop	£25 / £35
- Laptop/Netbook	£20 - £30
- Mobile Phone	£15 - £35
- Tablet	£20 - £40
- Apple iPhone	£25 - £45
- Apple iPad	£35 - £55
- Apple iMac	£50 - £70
- Apple Macbook	£45 - £65

- Apple iPod	£25 - £35
Water Damage Clean-up	
- Diagnosis Fee	£10 - £30
- Repair	Diagnosis First
Software Repair/Install	
Windows Installation & Drivers & Activation & Data Backup	
- Windows 7	£60
- Windows 8/8.1	£55
- Windows 10	£45
Windows Upgrade & Drivers & Activation	+ £10 Data
- Windows Vista > Windows 10	£45
- Windows 7 > Windows 10	£35
- Windows 8/8.1 > Windows 10	£35
Windows Operating System Repair	£25
Windows Fixes/Updates	£25
Windows Optimization	£25
Windows Drivers/Driver Update	£20
Non-Windows OS Software Installation	£25
Windows OS SSD Tweaks	£15
Software Installation (+ Data Backup/Virus Scan) & Repair	
- Satnav / Tablet / Mobile Phone	£20 / £30 / £30
Software Update	
- Satnav / Tablet / Mobile Phone	£15 / £25 / £25
TV Box Firmware Install/Repair	£20
TV Box Software Install/Repair & Configuration	£15
Repair Internet Browser Crashes (+ Bookmarks/Passwords Backup)	
- IE / Edge / Firefox / Chrome	£20 / £15 / £10 / £10
- Opera / Safari	£10 / £20
New Computer Setup & Customisation + Call Out Fee	£20
Driver Issues	£15
Email Account Setup & Configuration	£15 - £35
Data Security	
Safe Secure Data Wipe & Disposal	Free
Data Transfer (+ Virus Scan)	
- PC to PC / PC to Laptop	£25
- Laptop to Laptop / Laptop to PC	£30
Data Backup / Virus & PUP Removal	£15 / £5
Data Backup & Transfer to Device (+ Virus Scan)	
- USB Stick	£20 + Part
- USB External HDD	£20 + Part
Data Recovery	
- Standard	£30
- Extended (Deep Scan)	from £50
- Deep (Professional)	from £100
Virus/Malware/Trojan/PUP Removal	£40
Bloatware Removal	£25
Hardware Sale	
Power Cable	
- Kettle / Clover / Figure 8	£5 / £7 / £7
Laptop Charger Replacement	£10 + Part

USB Cable Replacement	£5
USB Mouse - Wired / Wireless	£7 / £10
USB Keyboard - Wired / Wireless	£15 / £20
Video Cable - VGA - HDMI - DVI - Display Cable	£5 £5 - £18 £5 - £20 £5 - £15
UPS (Uninterruptible Power Supply)	Ask for prices
External Hard Drive	Ask for prices
NAS (Network Attached Storage)	Ask for prices
Wireless Home Network Solution	Ask for prices
Apple MacBook/iMac/Mac Mini/Mac Pro	
SSD/HDD Fitting (with Clone Data - All Data + Apps) - MacBook / iMac / Mac Mini / Mac Pro	£35 / £45 / £55 / £35
SSD/HDD Fitting (with Latest OSX/macOS Fresh Install) - MacBook / iMac / Mac Mini / Mac Pro	£40 / £50 / £60 / £40
SSD/HDD Fitting (with OS Install, Data Backup & Virus Scan) - MacBook / iMac / Mac Mini / Mac Pro	£50 / £60 / £70 / £50
Speed Up Apple OS (Solid State Drive + RAM Upgrade)	£30 + Parts
Apple Firmware Update (All Models)	£15
Motherboard Fitting - MacBook / iMac / Mac Mini / Mac Pro	£55 / £70 / £45 / £60
Dust Out CPU Fans - MacBook / iMac / Mac Mini / Mac Pro	£5 / £15 / £10 / £15
Dust Out w/ Casing Removal - MacBook / iMac / Mac Mini / Mac Pro	£15 / £30 / £20 / £25
Dust Out w/ Casing & Heatsink Removal - MacBook / iMac / Mac Mini / Mac Pro	£20 / £35 / £25 / £30
Apple OSX Fresh Installation & Updates OSX 10.0 Cheetah – 10.9 Mavericks OSX 10.10 Yosemite OSX 10.11 El Capitan macOS 10.12 Sierra – macOS 10.15 Catalina	£50 £45 £45 £40
Virus/Malware/Trojan/PUP Removal	£30
Memory Test	£5
Faulty Motherboard Diagnosis - MacBook / iMac / Mac Mini / Mac Pro	£60 / £65 / £70 / £60
SSD Tweaks	£5
Apple OSX Upgrade/Update to Newer Version	£25
Apple Watch Software Repair/Installation/Update - watchOS 2.0 Bondi – watchOS 6	£35
Smart Watch Repair	
All makes and models supported	Ask for prices
Camera Repair	
All makes and models supported	Ask for prices
Game Console Repair	
All makes and models supported	Ask for prices
Complete Clean/Dust Out + Fresh Thermal Paste	£25

iPod/MP3 Player Repair	
All makes and models supported	Ask for prices
DVD Player/HiFi Lens Cleaning	
DVD & HiFi Lens Cleaning	£15
Other OS Installations (+ Updates)	
All Operating Systems Supported	Ask for prices
Drones – Quadcopters	
All Models Supported – Ask for prices	
Software Sales	
Bullguard Internet Security	
- 1 Year/1 User	£20
- 1 Year/3 Users	£30
- 1 Year /5 Users	£55
- 1 Year /10 Users	£90